

FOR: OFFICERS ASSISTING UKRAINIAN REFUGEES



Advice and guidance for Displaced Ukrainian Nationals fleeing the war in Ukraine

Be vigilant and careful

Most people have good intentions and want to help others. They might offer financial assistance, transport, accommodation and work. However, it is possible that someone might want to take advantage of your distressing situation.

Important information to help you stay safe:

- If you do not have transport or a final destination, go to the nearest reception point. Do not deviate from your pre-planned arrangements and aim to travel directly to your final destination that has been verified and checked.
- When using transport offered by strangers, always stay in a group. Write down or photograph the registration number/license plate number of the vehicle you are traveling in and send it to your family or friends.
- If you plan to take a taxi, please ensure the vehicle has an official license (this will be visible on the back of the taxi).
- Never give your identification documents or mobile phone to strangers.
- Be sensible and vigilant when somebody is offering you a work opportunity, and make sure you check that they are registered with local or national government (www.gov.uk)
- Be careful of accepting other offers of support from people outside of any pre-agreed and authorised arrangements
- Stay in touch with your family and friends. Inform them of the exact address of your stay, contact details of your address, and any changes.
- Make sure that the person you are meeting is your nominated sponsor. Check their ID, and in case of any concerns, please notify a police officer or rail staff
- Confirm and seek assistance only from people in uniform, or other professionals who have clear photo ID indicating they are an authorised professional and government worker
- The police in UK will offer and provide help support and assistance if you seek it. We are here to help and keep you safe. If you need to report someone missing, please call a local police station on **101**, or visit your nearest police station.
- Cases of suspected human trafficking can be reported by calling **08000 121 700**, or by email at www.modernslaveryhelpline.org/report

If you feel threatened or in case of an emergency, call the police on **999**.